PROJECT/ CONSULTANCY SERVICES EXPERIENCE

Project 1 : E-Namecard Module - CityNexus 2.0 Mobile app

https://bonionline.com/pdf/e-namecard.pdf

Project Description : E-Namecard allows City Developments Limited's staff to share QR

code and save calling card information on their contacts using the

CityNexus mobile app.

Technologies Used : Figma, Invision, Sketch, Confluence, Jira, HTML, CSS, Javascript, IOS,

Android, Java, Agile, SQL

Period : Oct 2023 - Nov 2023

Position/Role : UX UI Designer / Tester

Services Provided : User research, gather requirements, create wireframes, user flows,

prototyping, style guide and user testing

Project Size : 8

Accomplishments : Reducing cost for printing business cards, environment friendly

Project 2 : Visitor Management Module - CityNexus 2.0 Mobile app

https://bonionline.com/pdf/visitor-management.pdf

Project Description : Visitor management features allow tenants to invite visitors to

Republic Plaza where they will be sent an email to register themselves. For a second time visitor to receive an email with a QR

code to scan at the turnstile to enter the building.

Technologies Used : Figma, Invision, Sketch, Confluence, Jira, HTML, CSS, JavaScript,

IOS, Android, Java, Agile, SQL, Kaba System, Salesforce Marketing

Cloud

Period : Aug 2023 - Sep 2023

Position/Role : UX UI Designer / Tester

Services Provided : User interviews, gather requirements, Create wireframes, user

flows, prototyping, style guide, design email templates and user

testing,

Project Size : 10

Accomplishments : Seamless entry and no need to queue for the visitors of the

building.

Project 3 : Meeting Room Module - CityNexus 2.0 Mobile app

https://bonionline.com/pdf/cn-userjourney.pdf https://bonionline.com/pdf/meeting-room.pdf

Project Description : Allows Republic Plaza tenants with Work Profile, and CDL Staff to

use CityNexus app to access meeting room booking.

Technologies Used : Figma, Invision, Sketch, Confluence, Jira, HTML, CSS, JavaScript, IOS,

Android, Java, Agile, SQL, Salesforce Marketing Cloud

Period : Jun 2023 - Jul 2023

Position/Role : UX UI Designer / Tester

Services Provided : User interviews, gather requirements, create wireframes, user

flows, prototyping, style guide, design email templates and user

testing,

Project Size : 10

Accomplishments : Seamless booking using the app and saves time by adding an

additional requests like water or coffee for the guest.

Project 4 : Happenings Creation and Approval Module - CityNexus 2.0 Mobile

app

https://bonionline.com/pdf/Happenings.pdf

Project Description : Administrators (company and building) are able to create

happenings and will require approval from platform admin prior to

publishing.

Technologies Used : Figma, Invision, Sketch, Confluence, Jira, HTML, CSS, JavaScript,

IOS, Android, Web app, Java, Agile, SQL, Salesforce Marketing

Cloud

Period : Apr 2023 - May 2023

Position/Role : UX UI Designer / Tester

Services Provided : User interviews, gather requirements, create wireframes, user

flows, prototyping, style guide, design email templates and user

testing.

Project Size : 10

Accomplishments : Able to automate workflow processes

Project 5 : LMS Licenses Module - CityNexus 2.0 Mobile app

https://bonionline.com/pdf/LMS.pdf

Project Description : Current Lease Management System (LMS) integration allows

tenants to access their invoices and lease agreement. For other invoices and agreements not related to leases, e.g. advertising space, pushcart, etc (licenses), cannot be accessed via City Nexus 2.0 and website. This change request aims to allow tenants to

access non-lease invoices and agreements.

Technologies Used : Figma, Invision, Sketch, Confluence, Jira, HTML, CSS, JavaScript,

IOS, Android, Java, Agile, SQL, Salesforce Marketing Cloud, and

Lease Management System

Period : Feb 2023 - Mar 2023

Position/Role : UX UI Designer / Tester

Services Provided : User interviews, gather requirements, create wireframes, user

flows, prototyping, style guide, design email templates and user

testing.

Project Size : 10

Accomplishments : Tenants can view all their licenses and agreements through the

mobile apps and are able to send feedback and inquiries related to

their respective leases.

Project 6 : Season Parking - CityNexus 2.0 Mobile app

https://bonionline.com/pdf/Carpark.pdf

Project Description : Season Parking allows Republic Plaza tenant to apply season

parking using CityNexus mobile app.

Technologies Used : Figma, Invision, Sketch, Confluence, Jira, HTML, CSS, JavaScript,

IOS, Android, Java, Agile, SQL, Salesforce Marketing Cloud

Period : Dec 2022 - Jan 2023

Position/Role : UX UI Designer / Tester

Services Provided : User interviews, gather requirements, create wireframes, user

flows, prototyping, style guide, design email templates and user

testing.

Project Size : 6

Accomplishments : Able to apply and pay seasonal parking online.

Project 7 : Invoice Payment - CityNexus 2.0 Mobile app

https://bonionline.com/pdf/Invoice-payment.pdf

Project Description : Invoice Payment allows Republic Plaza tenants to pay outstanding

invoices and manage payment methods using CityNexus mobile

app.

Technologies Used : Figma, Invision, Sketch, Confluence, Jira, HTML, CSS, JavaScript,

IOS, Android, Java, Agile, SQL, Salesforce Marketing Cloud, Stripe

Period : Oct 2022 - Nov 2022

Position/Role : UX UI Designer / Tester

Services Provided : User interviews, gather requirements, create wireframes, user

flows, prototyping, style guide, design email templates and user

testing.

Project Size : 10

Accomplishments : Tenants can pay their outstanding invoices using the CityNexis

mobile app and are able to send feedback with their paid and

outstanding bills.

Project 8 : Marketplace Integration - CityNexus 2.0 Mobile app

https://bonionline.com/pdf/Marketplace.pdf

Project Description : Allows tenants and the public with Work or Play Profile to use

CityNexus mobile app to access the marketplace. Seamless SSO via

Okta and do not require additional login.

Technologies Used : Figma, Invision, Sketch, Confluence, Jira, HTML, CSS, JavaScript,

IOS, Android, Java, Agile, SQL, Salesforce Marketing Cloud, Okta,

Ascentis Marketplace, Mix panel, Okta

Period : Jul 2022 - Sep 2022

Position/Role : UX UI Designer / Tester / Ecommerce support

Services Provided : User interviews, gather requirements, create wireframes, user

flows, prototyping, style guide, design email templates and user

testing.

Project Size : 12

Accomplishments : Republic Plaza tenants and CDL staff are able to purchase at the

marketplace and pick up from stores through CityNexis mobile

app.

Project 9 : CityNexus Website MIgration / Tower Club Website and Digital

Signage Support

https://citynexus.app/

https://www.tower-club.com.sg/

Project Description : Redesign and migration of CityNexus website into a new CMS

platform. Weekly and monthly update support of Tower Club's

marketing promotions.

Technologies Used : HTML, CSS, Sitefinity, web hosting, CMS, Photoshop, graphic

design, Bright Author

Period : Apr 2022 - Jun 2022

Position/Role : UX UI Designer, Web Designer, Tester, Vendor and CMS Evaluator

Services Provided : User research, web and graphic design, content management

system

Project Size : 10

Accomplishments : Able to migrate from WordPress to SItefinity

Project 10 : CityNexus mobile app user role, level, and permission setup, User

Research

https://bonionline.com/pdf/cn-focusgroup.pdf https://bonionline.com/pdf/user-role.pdf

Project Description : Creating a user role web application for each user account with

different roles, levels, and permissions.

Technologies Used : Figma, Invision, Sketch, Confluence, Jira, HTML, CSS, JavaScript,

Web, Java, Agile, SQL, Salesforce Marketing Cloud, Okta

Period : Feb 2022 - Mar 2022

Position/Role : UX UI Designer

Services Provided : User interviews, gather requirements, create wireframes, user

flows, prototyping, style guide, design email templates and user

testing.

Project Size : 12

Accomplishments : Able to identify each user role and permissions for each module.

Project 11 : Access Gantry, Ecall & Facial Recognition Module - CityNexus 2.0

Mobile app

https://bonionline.com/pdf/Access.pdf

https://bonionline.com/pdf/Ecall.pdf

https://bonionline.com/pdf/Face.pdf

Project Description : Access Gantry allows RP tenant with Work Profile to use

CityNexus app to access the building, by scanning the QR code, and upload photo. This feature allow access at Republic Plaza, to

the gantry (Kaba Exos system) and call for lift (OTIS Ecall)

Technologies Used : Figma, Confluence, Jira, HTML, CSS, JavaScript, Web, Java, Agile,

SQL, Salesforce Marketing Cloud, Okta, Kaba Exos system

Period : Dec 2021 – Jan 2022

Position/Role : UX UI Designer

Services Provided : User interviews, gather requirements, create wireframes, user

flows, prototyping, style guide, design email templates and user

testing.

Project Size : 10

Accomplishments : Able to manage access into the building using the mobile app.

Project 12 : Lockton Singapore

Project Description : Propose suitable and innovative UI designs for OneLock website,

whether standard and bespoke for certain clients.

Technologies Used : Figma, Confluence, Jira, HTML, CSS, JavaScript, Web, Java, Agile,

SQL, Salesforce Marketing Cloud, Okta

Period : Aug 2021 – Nov 2021

Position/Role : UX UI Manager / AVP

Services Provided : • Propose suitable and innovative UI designs for OneLock

website, whether standard and bespoke for certain clients.

Configure and/or code the approved design in OneLock for demo

purposes and/or actual clients.

Project Size : • 10

Accomplishments : Able to identify each user role and permissions for each module.

Accomplishments : optimisation and development, create new pages

Project 13 : Under Armour South APAC

https://bonionline.com/img/gallery/underarmour-site.jpg https://bonionline.com/img/gallery/lazada-sg-site.jpg https://bonionline.com/img/gallery/shopeesg-site.jpg https://bonionline.com/img/gallery/ua-survey-flow.jpg Project Description : Design and deliver wireframes, user stories, user journeys, and

mock-ups optimized for a wide range of devices and interfaces

Technologies Used : Figma, Adobe XD, Confluence, Jira, HTML, CSS, JavaScript, Web,

Java, Agile, SQL, Salesforce Marketing Cloud, Qualtrics, PHP

Period : Apr 2019 – May 2021

Position/Role : UX Manager

Services Provided : • Translate concepts into user flows, wireframes, mockups and

prototypes that lead to intuitive user experiences.

 Implement third party integration tools such as the analytics tools, AB testing and customer feedback to drive purchases and user experience.

 Design and deliver wireframes, user stories, user journeys, and mockups optimized for a wide range of devices and interfaces.

 Familiar with latest digital marketing tools, technologies and research in order to add more value to our product and services.

 Develop UI mock-ups and prototypes for websites and mobile apps that clearly illustrate how these devices function and look using Figma, Sketch, Adobe XD and Creative Suite.

 Prepare the website performance report for senior stakeholders, including the analysis of website, sales, returns and trend reports.

Project Size : 12

Accomplishments : Develop UI mock-ups and prototypes for websites and mobile apps

Project 14 : Habitap

Project Description : • Develop UI mock-ups and prototypes for websites and mobile

apps that clearly illustrate how these devices function and look using Figma, Sketch, Adobe XD and Creative Suite.

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https://bonionline.com/img/gallery/habitap-app.jpg https://bonionline.com/img/gallery/alice-app.jpg

Technologies Used : Flgma, Adobe XD, Confluence, Jira, HTML, CSS, JavaScript, Web,

Java, Agile, SQL,

Period : Aug 2018 – Mar 2019

Position/Role : Senior UX UI Designer

Services Provided : • Conduct user research and interviews, rapid prototyping, card

sorting, and journey mapping.

• Define interaction models, user task flows, and UI

specifications.

 Develop UI mock-ups and prototypes for websites and mobile apps that clearly illustrate how these devices function and look

using Figma, Sketch, Adobe XD and Creative Suite.

• Communicate scenarios, end-to-end experiences, interaction

models, and screen designs to stakeholders.

Develop and maintain design wireframes, mock-ups, and

specifications as needed.

Project Size : 8

Accomplishments : Develop UI mock-ups and prototypes for mobile apps

Project 15 : Singtel

Project Description : Propose new design, user interviews, create mock-ups, rapid

prototypes, storyboards, enhancing the look and functionality of corporate website, e-shops, microsites and mobile sites through

the sprint.

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https://bonionline.com/img/gallery/singtel-app.jpg https://bonionline.com/img/gallery/singtel-bill.jpg https://bonionline.com/img/gallery/singtel-shop.jpg

Technologies Used : Figma, Invision, Sketch, Sketch, Adobe XD and Creative Suite,

AEM, Photoshop, Drupal, Wordpress, Google Analytics, Hotjar,

HTML, CSS, Javascript, PHP

Period : Dec 2009 – Aug 2018

Position/Role : Corporate Portal Manager, UX UI Designer, Webmaster

Services Provided

- Create, review, optimize, and monitor tracking scripts to ensure optimal performance and accurate tracking of KPI's.
- Propose new design, user interviews, create mock-ups, rapid prototypes, storyboards, enhancing the look and functionality of corporate website, e-shops, microsites and mobile sites through the sprint.
- Work with editorial and marketing teams to drive SEO in content creation and content programming.
- Explore new approach to provide alternative and best solution, provide technical support and training to end users.
- Develop UI mock-ups and prototypes for websites and mobile apps that clearly illustrate how these devices function and look using Figma, Sketch, Adobe XD and Creative Suite.
- Create and design webpages using templates and web components, grant access and train users using CMS like Drupal and AEM.

Project Size : 10

Accomplishments : Designed corporate website, e-shops, microsites and mobile sites

through the sprint.

Project 16 : Docomo interTouch (Formerly Maginet)

Project Description : Develops creative ideas and concepts, choosing the appropriate

media and style to meet the client's objectives

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Technologies Used : Adobe XD and Creative Suite, PHP, Wordpress, HTML, Javascript,

CSS

Period : Jul 2006 – Oct 2009

Position/Role : Web Developer, Graphic Designer

Services Provided : Working with a wide range of media like websites, Interactive

televisions, guest portals and hotel user interfaces.

Project Size : 5

Accomplishments : Develops creative ideas and concepts and developed websites

Project 17 : Honda Cars Philippines Inc.

Project Description

Performing day-to-day site maintenance, setting company standards for design, performing navigation and browser compatibility, performing quality-control for third party content, and maintaining and develop web applications. https://bonionline.com/img/gallery/honda-ph-site.jpg

https://bonionline.com/img/gallery/honda-ph-site.jpg https://bonionline.com/img/gallery/honda-crv-flyer.jpg

Technologies Used : Photoshop, Illustrator, Wordpress and Flash.

Period : Jun 2004 – Jun 2006

Position/Role : Web Marketing Specialist

Services Provided : • Responsible for implementing continuing development of the

company's websites.

 Performing day-to-day site maintenance, setting company standards for design, performing navigation and browser compatibility, performing quality-control for third party content,

and maintaining and develop web applications.

• Supports a number of priority initiatives projects of corporate communications and marketing sales particularly customer and client services, news and events, advertising and promotions,

press releases and product launching.

Project Size : 5

Accomplishments : Develops creative ideas and concepts and developed websites

Project 18 : United Parcel Service

Project Description : • Develop and implement web-based projects.

 \bullet Analyze and translate business needs and requirements into

technical and system specification.

• Prepare and maintain system documentation in accordance with

business requirements.

Conduct test and debug interfaces across predetermined

platforms.

• Administer corporate region web and database server.

Technologies Used : Photoshop, Illustrator, ASP, SQL, HTML, CSS and Flash.

Period : Apr 2001 – Jun 2004

Position/Role : Intranet Programmer

Services Provided : • Develop and implement web-based projects.

• Analyze and translate business needs and requirements into

technical and system specification.

- Prepare and maintain system documentation in accordance with business requirements.
- Conduct test and debug interfaces across predetermined platforms.
- Administer corporate region web and database server.

Project Size : 5

Accomplishments : Develops creative ideas and concepts and developed websites

Project 19 : Informatics Computer Institute

Project Description : • Focus on the responsibility of the teaching profession to

enhance student learning.

• Conduct of lectures, tutorials, practical classes, demonstrations,

workshops and hands-on training.

Collaborate with professional colleagues to support student

learning.

Technologies Used : Photoshop, ASP, SQL, HTML, CSS and Flash.

Period : Mar 2002 – Oct 2002

Position/Role : Part time Lecturer

Services Provided : • Focus on the responsibility of the teaching profession to

enhance student learning.

• Conduct of lectures, tutorials, practical classes, demonstrations,

workshops and hands-on training.

Project Size : 5

Accomplishments : Collaborate with professional colleagues to support student

learning.

Project 20 : Global Sources

Project Description : • Platform conversion and required creation of new templates for

corporate and portal website.

• Selectively identifying site programming needs for urgent

request from stakeholders and site maintenance.

Technologies Used : Photoshop, ASP, SQL, HTML, CSS and Flash.

Period : Dec 2000 – Apr 2001

Position/Role : Web Developer

Services Provided : • Platform conversion and required creation of new templates for

corporate and portal website.

• Selectively identifying site programming needs for urgent

request from stakeholders and site maintenance.

Project Size : 5

Accomplishments : Develops creative ideas and concepts and developed websites

Project 21 : Decision System Corporation

Project Description : • Play key role in bringing website programs and designs to life

through various web technologies.

• Participate as team member helping to define the user

experience.

Technologies Used : Photoshop, ASP, SQL, HTML, CSS and Flash.

Period : May 2000 – Dec 2000

Position/Role : Web Programmer

Services Provided : • Platform conversion and required creation of new templates for

corporate and portal website.

• Selectively identifying site programming needs for urgent

request from stakeholders and site maintenance.

Project Size : 5

Accomplishments : Develops creative ideas and concepts and developed websites

Jun 2004 - Jun 2006 Web Marketing Specialist / Honda Cars Philippines Inc.

Apr 2001 - Jun 2004 Intranet Programmer | United Parcel Service

Mar 2002 - Oct 2002 Part Time Lecturer | Informatics Computer Institute

Dec 2000 - Apr 2001 Web Developer | Global Sources

May 2000 - Dec 2000 Web Programmer | Decision System Corporation

KEY EXPERIENCES AND SPECIALIZATION

Years of Experience : 23

Years in IT/Comm Eng : 23

Areas of Specialization : User Experience and Interface Graphic Design, Webmaster,

Ecommerce, Business Analyst and Creative Digital Content

Domain Expertise : IOT, Real Estate, Hospitality, Digital Marketing, Retail,

Manufacturing and Telecommunications

Technology Expertise : UI UX Design, mobile app and web design

Certifications : • NICF Digital User Experience Design

Advanced Google Analytics

• Google Tag Manager Fundamentals

Lean Six Sigma